# 4 Non-functional Requirements

## 4.1 Software Quality Attributes

1. Usability:

* The web application shall accept customer bookings unless they are not available.
* The web application shall be able to cash in a rent fee.
* The web application shall produce a receipt detailing a customers’ purchase information and include name of customer, items purchased, cost of each item and total cost
* The web application shall be able to produce weekly, monthly and yearly reports about sales.

2. Quality:

* The web application shall contain simple, clean and easy to use interfaces
* The web application shall contain well-placed styles and layouts that fit the chosen theme.
* The web application shall provide the user with all available options at all times to satisfy quality assurance.

3. Performance:

* The web application shall contain smooth animations in drop-down menus, sliders and other related features.
* The web application shall contain fast execution times for all features.
* The web application shall manage user login support in a quick and correct manner.

4. Other attributes:

* The web application shall be easy to use by all employees including sales representatives and managers.
* The web application shall be available in several languages.
* The web application shall allow several sales to be made at the same time without downgrading performance.
* The web application representatives shall provide quick customer support for all users that have submitted a ticket.
* The web application FAQ and future updates shall be done based on the user feedback.

# 5 Other Requirements

**5.1 Security**

The login information is securely stored in the MySQL database. User passwords are encrypted. A “forgot password” system is available, and the user profile is also private and may not be viewed by others.

**5.2 Safety**

**This website does not pose any threat to a person’s life.**